

# Water Rate Advisory Ad Hoc Committee Outreach Report

May 2023

#### **Prepared by**

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### Website

The Water Rate Advisory Ad Hoc Committee webpage hosts all materials related to the committee including: historical documents, meeting schedule, a form to submit questions, Committee Member contact information, meeting materials and outreach materials. A sample of the page is included below. The page is linked directly on the homepage and from the main menu.

#### Sample of Page:

Government / Boards & Commissions / Water Rate Advisory Ad Hoc Committee

#### Water Rate Advisory Ad Hoc Committee

The Water Rate Advisory Ad Hoc Commission is an advisory body to the City Council on matters pertaining to water rates. The goal of the committee is to to provide a recommendation to the City Council regarding appropriate new water rates. The Committee shall deliver a recommendation by January of 2024 but no later than April of 2024. The proposed Resolution provides for the natural expiration of the Committee after April of 2024.

#### City Council Staff Reports and Resolutions Establishing the Committee

Staff Report	Meeting Recording	Resolution	
February 21, 2023	February 21, 2023 Meeting Recording	Resolution 23-036	
March 7, 2023	March 7, 2023 Meeting Recording		
March 21, 2023	March 21, 2023 Meeting Recording		

#### Meeting Schedule

All meetings begin at 7pm. Meetings are held at City Hall (600 East A St.) in Council Chambers. Meetings can also be streamed on Zoom, online, or watched on Channel 20. To view agendas and streaming information click <a href="here">here</a>.

- April 6, 2023
- April 27, 2023
- May 25, 2023
- June 22, 2023
- July 27, 2023
- August 24, 2023September 28, 2023
- October 26, 2023
- November 30, 2023
- January 25, 2024
- February 22, 2024
- March 28, 2024

#### Homepage:



## **Bill Inserts**

#### May front:



#### June front:

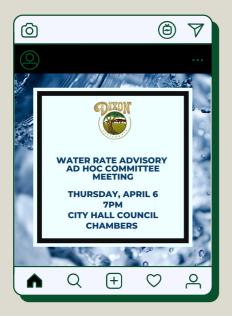


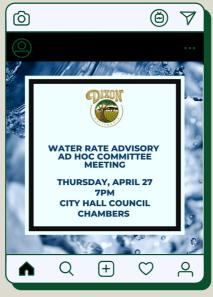
#### Back of each insert:

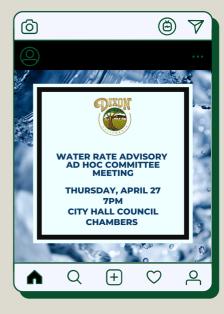


Bills are distributed towards the end of the month. Each insert lists dates for the next 4 months. Due to cost limitations, bill inserts are printed double sided on regular 3.6" x 8.5" paper. Account holders who receive an electronic bill receive a link to a digital copy of the bill insert.

# **April 2023 Social Media**











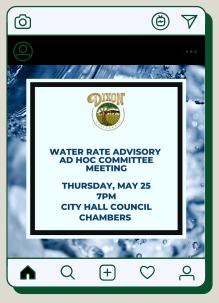


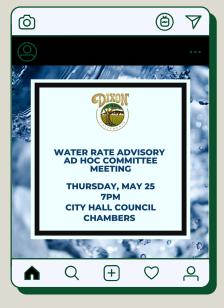
Each post was shared to all three of the City's social media platforms: Facebook, Instagram and Twitter.

Captions included links to the meeting agenda and that community members could participate in person, on Zoom or stream the meeting online or on Channel 20. Posts also included links to the committee website. Facebook posts were shared to Dixon 411- Political. The City does not have control over outside groups accepting our requests to share posts.

# May 2023 Social Media







Post Reach by Platform

f 342

i 346

i 78

Total 766

Posted on 5/6/23

Post Reach by Platform

f 831

O 276

28

Total 1135

Posted on 5/20/23

Each post was shared to all three of the City's social media platforms: Facebook, Instagram and Twitter.

Captions included links to the meeting agenda and that community members could participate in person, on Zoom or stream the meeting online or on Channel 20. Posts also included links to the committee website. Facebook posts were shared to Dixon 411- Political. The City does not have control over outside groups accepting our requests to share posts.